

**Westwood Training and Consultancy (WTC)** 

Effective Date: September 2024

**Reviewed:** Annually or as required following significant incidents or changes

### **Purpose**

This policy outlines the procedures and responsibilities related to identifying, managing, and mitigating risks associated with delivering adult teacher training through online platforms, live virtual meetings, and in-person workshops.

#### Scope

### Applies to:

- WTC staff, trainers, and facilitators
- Registered students
- Administrative personnel
- Visitors attending WTC training events or workshops

#### **Learning Environments Covered**

- Online Learning Portal (One File)
- Live Online Teams Meetings
- In-person Workshops & Training Sessions

#### **Policy Statement**

WTC is committed to ensuring the safety, security, and well-being of everyone involved in training delivery. All activities will be risk-assessed, and necessary controls implemented to minimize hazards.



# **Risk Categories & Control Measures**

Area	Potential Risks	Controls Implemented
Online Learning Portal	Data breaches, unauthorized access	Secure login protocols, encrypted data, regular audits
	Accessibility issues	Inclusive content design, assistive technologies
	Content quality and misinformation	Peer review process, qualified content contributors
Live Teams Meetings	Inappropriate behavior, privacy concerns	Use of waiting rooms, recording policy, code of conduct
	Technical failures	Backup platform readiness, user training
In-person Workshops	Slips, trips, falls	Site inspections, clear signage, accessible facilities
	Fire and emergency incidents	Fire drills, evacuation plans, first aid provision
	Health risks (e.g., infectious diseases)	Sanitization, mask guidance (if required), health checks

# **Roles & Responsibilities**

- Centre Director WTC Ensures oversight and periodic review of risk assessments
- Course Leaders/Facilitators Conduct daily activity-specific risk reviews
- IT Administrator WTC Maintains digital safety protocols and user access control
- Students Follow safety guidelines and report concerns promptly



# **Incident Reporting & Review**

All incidents, near misses or safety breaches must be reported using the designated WTC form. Reports will be reviewed and actioned as necessary.

# **Training & Awareness**

All WTC staff and students receive an induction covering:

- Safe use of online platforms
- Etiquette during virtual sessions
- Emergency protocols for in-person sessions

### **Monitoring & Review**

This policy will be reviewed annually or following major changes in delivery format, facilities, or legislation. Feedback from students and staff will inform updates.